

TECHNICAL EXHIBIT 31

CUSTOMER REPORT INFORMATION

Following pages show on line screens from the current reporting system showing the minimum information that is required to be provided to customers to enable them to monitor and track billing, funding and individual work/job request costs.

Customers must currently enter their assigned "Customer ID" number to access their particular funding and billing information.

Funding Documents

FUNDING

Description: Funding Documents
Customer ID: 3560000001
Inquiry Date: November 21, 2000 11:14:26

Total Found: 119
Displaying: 1 - 25

Jump to Funding Document: 

Document	Received	Total	Used	Available
* 00/CPC/ARW	26-MAY-00	\$10,000.00	\$8,002.56	\$1,997.44
0295	11-MAY-99	\$2,906.51	\$2,825.29	\$81.22
A70429008614-SA	18-AUG-99	\$227.02	\$0.00	\$227.02
A70429042985-CC	18-AUG-99	\$509.13	\$0.00	\$509.13
A70429191030-PA	18-AUG-99	\$61.67	\$0.00	\$61.67
A70429191030-XP	18-AUG-99	\$838.60	\$0.00	\$838.60
A70429406553-HC	18-AUG-99	\$304.89	\$0.00	\$304.89
A70429509836-XP	18-AUG-99	\$541.45	\$0.00	\$541.45
A70429610097-PA	18-AUG-99	\$157.66	\$0.00	\$157.66
A70429738980-CP	18-AUG-99	\$730.64	\$0.00	\$730.64
A70429739491-JA	18-AUG-99	\$1,441.10	\$0.00	\$1,441.10
A70429740127-MQ	18-AUG-99	\$307.27	\$0.00	\$307.27
A70429751397-CC	18-AUG-99	\$530.24	\$0.00	\$530.24
A70429751413-SE	18-AUG-99	\$393.41	\$0.00	\$393.41
A70429806240-HC	18-AUG-99	\$139.45	\$0.00	\$139.45
A70429890740C12	25-FEB-99	\$5,400.00	\$5,349.89	\$50.11
APRMACDILL00/HC	02-MAY-00	\$2,500.00	\$361.18	\$2,138.82
* APRMACDILL00/JA	02-MAY-00	\$2,500.00	\$636.15	\$1,863.85
APRMACDILL00/SE	02-MAY-00	\$50.00	\$27.25	\$22.75
APRMACDILL00001	02-MAY-00	\$2,500.00	\$341.49	\$2,158.51
APRMACDILL80001	13-APR-98	\$2,500.00	\$975.36	\$1,524.64
APRMACDILL9/XPL	03-MAY-99	\$50.00	\$30.97	\$19.03
APRMACDILL90/HC	04-MAY-99	\$2,500.00	\$387.25	\$2,112.75
APRMACDILL90/PA	03-MAY-99	\$30.00	\$6.03	\$23.97
AUGMACDILLO/ARW	28-AUG-00	\$2,500.00	\$794.51	\$1,705.49



Note: Click on the Funding Document Number for a listing of Sponsor Department Codes.

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Sponsor Department Codes

Description: Sponsor Department Codes	Total Found: 11
Customer ID: 3560000001	Displaying: 1 - 11
Inquiry Date: November 21, 2000 11:35:11	

Funding Document: 00/CPC/ARW **Amount:** \$10,000.00

Sponsor Department Code	Amount
*-> APR	\$738.78
DEC	\$1,439.23
FEB	\$1,035.94
JUL	\$721.95
JUN	\$726.08
MAR	\$842.28
MAY	\$868.33
NOV	\$569.84
OCT	\$754.11
OCTCR	\$306.02



Note: Click on the Sponsor Department Code for a listing of customer orders related to that code. Click on the Funding Document Number above to get all the customer orders.

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Customer Orders

Description: Customer Orders	Total Found: 1
Customer ID: 3560000001	Displaying: 1 - 1
Sponsor Code: APR	
Funding Document Number: 00/CPC/ARW	
Inquiry Date: November 21, 2000 12:04:41	

Customer Order Number	Area	Plant	Sub Plant	Received	Est.	UnBilled	Billed
*-> 420890019900039	007003	0A7042	83	25-JUL-00	\$738.78	\$0.00	\$738.78



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Customer Order Details

Description: Order Details
Customer ID: 3560000001
Funding Document: 00/CPC/ARW
Inquiry Date: November 21, 2000 12:46:49

Customer Order Number	Product Number	Quantity	Selling Amount
420890019900039	610	700.27	\$738.78
Totals			\$738.78

★ →



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Sponsor Department Codes

Description: Sponsor Department Codes
Customer ID: 3560000001
Inquiry Date: November 21, 2000 12:47:59

Total Found: 6
Displaying: 1 - 6

Funding Document: APRMACDILL00/JA **Amount: \$2,500.00**

Sponsor Department Code	Amount
JA	\$636.15

★ →



Note: Click on the Sponsor Department Code for a listing of customer orders related to that code. Click on the Funding Document Number above to get all the customer orders.

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Customer Orders

Description: Customer Orders Customer ID: 3560000001 Sponsor Code: JA Funding Document Number: APRMACDILL00/JA Inquiry Date: November 21, 2000 12:48:02	Total Found: 6 Displaying: 1 - 6
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Customer Order Number	Area	Plant	Sub Plant	Received	Est.	UnBilled	Billed
* → 420890010300A11	007003	0A7042	89	03-MAY-00	\$22.99	\$.00	\$22.99
420890010800A16	007003	0A7042	89	03-MAY-00	\$76.90	\$.00	\$76.90
420890010800015	007003	0A7042	89	03-MAY-00	\$66.60	\$.00	\$66.60
420890010300014	007003	0A7042	89	03-MAY-00	\$10.46	\$.00	\$10.46
420890011000002	007003	0A7042	89	03-MAY-00	\$376.21	\$.00	\$376.21
420890011000001	007003	0A7042	89	03-MAY-00	\$82.99	\$.00	\$82.99



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Customer Order Details

Description: Order Details Customer ID: 3560000001 Funding Document: APRMACDILL00/JA Inquiry Date: November 21, 2000 12:48:07
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Customer Order Number	Product Number	Quantity	Selling Amount
* { 420890010300A11	202	674	\$16.85
420890010300A11	270	652	\$3.59
420890010300A11	273	22	\$.59
420890010300A11	250	7	\$1.96
Totals			\$22.99



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Billing

BILLING

Customer ID: 3560000001

Inquiry Date: November 21, 2000 12:19:05

Search by

Bill Number:

-or-

Funding Document Number:

Note: Enter a Bill Number or Funding Document Number and click search.

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Billing Documents

BILLING

Description: <u>Billing Documents</u>	Total Found: 11
Customer ID: <u>3560000001</u>	Displaying: 1 - 11
Funding Document: <u>00/cpc/arw</u>	
Inquiry Date: November 21, 2000 12:19:40	

Bill Number	Amount Billed
CC00152A7042	\$754.11
CC00152A7042	\$306.02
* → CC00182A7042	\$569.84
CC00182A7042	\$719.70
CC00182A7042	\$719.53
CC00182A7042	\$1,035.94
CC00244A7042	\$842.28
CC00244A7042	\$738.78
CC00244A7042	\$868.33
CC00279A7042	\$726.08
CC00279A7042	\$721.95

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Billing

BILLING

Description: Billing Details	Total Found: 4
Customer ID: 3560000001	Displaying: 1 - 4
Bill Number: CC00182A7042 ★	
Total Billed: \$3,045.01	
Inquiry Date: November 21, 2000 12:20:45	

Funding Document	Customer Order Number	Amount Billed
★ 00/CPC/ARW	420890014400066	\$569.84
00/CPC/ARW	420890014400096	\$719.70
00/CPC/ARW	420890014400126	\$719.53
00/CPC/ARW	420890014400156	\$1,035.94



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Funding Documents

FUNDING

Description: Funding Documents
Customer ID: 152
Inquiry Date: November 21, 2000 12:24:30

Total Found: 194
Displaying: 1 - 25

Jump to Funding Document: 

Document	Received	Total	Used	Available
015754	01-APR-98	\$466.78	\$466.77	\$0.01
107209801201524	12-JAN-98	\$400.00	\$362.39	\$37.61
107209802801581	28-JAN-98	\$350.00	\$317.13	\$32.87
107209802801707	28-JAN-98	\$350.00	\$343.87	\$6.13
107209803702062	06-FEB-98	\$30.00	\$27.25	\$2.75
107209806102074	02-MAR-98	\$790.00	\$781.15	\$8.85
107209809802889	08-APR-98	\$214.00	\$213.43	\$0.57
107209809802894	08-APR-98	\$51.00	\$50.20	\$0.80
107209809902949	09-APR-98	\$3.00	\$2.44	\$0.56
107209810003002	10-APR-98	\$79.00	\$78.64	\$0.36
107209810301982	13-APR-98	\$34.69	\$34.67	\$0.02
107209810301986	13-APR-98	\$8.33	\$8.31	\$0.02
107209810301987	13-APR-98	\$11.69	\$11.68	\$0.01
107209810301988	13-APR-98	\$35.60	\$35.60	\$0.00
107209810302356	20-APR-98	\$156.90	\$156.90	\$0.00
107209810302515	13-APR-98	\$518.91	\$518.91	\$0.00
107209810302516	13-APR-98	\$292.00	\$292.00	\$0.00
107209810302517	13-APR-98	\$283.38	\$283.24	\$0.14
107209810302545	13-APR-98	\$13.66	\$13.62	\$0.04
107209810302546	13-APR-98	\$198.52	\$198.52	\$0.00
107209810302549	13-APR-98	\$13.60	\$13.60	\$0.00
107209810302581	13-APR-98	\$23.03	\$23.02	\$0.01
107209810302614	13-APR-98	\$13.63	\$13.62	\$0.01
107209810302866	13-APR-98	\$4.32	\$4.31	\$0.01
107209810303019	13-APR-98	\$32.10	\$32.09	\$0.01



Note: Click on the Funding Document Number for a listing of Sponsor Department Codes.

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Customer Orders

Description: Customer Orders	Total Found: 1
Customer ID: 152	Displaying: 1 - 1
Sponsor Department Code: Not Specified	
Funding Document Number: 015754	
Inquiry Date: November 21, 2000 12:43:11	

Customer Order Number	Area	Plant	Sub Plant	Received	Est.	UnBilled	Billed
X 107239800802246	007003	0A7014	23	01-APR-98	\$466.77	\$.00	\$466.77



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Customer Order Details

Description: Order Details
Customer ID: 152
Funding Document: 015754
Inquiry Date: November 21, 2000 12:43:22

Customer Order Number	Product Number	Quantity	Selling Amount
X 107239800802246	601	1	\$463.14
107239800802246	725	1	\$3.63
Totals			\$466.77



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Sponsor Department Codes

Description: Sponsor Department Codes	Total Found: 1
Customer ID: 152	Displaying: 1 - 1
Inquiry Date: November 21, 2000 12:44:02	

Funding Document: 107209801201524 Amount: \$400.00

Sponsor Department Code	Amount
Not Specified	\$362.39



Note: Click on the Sponsor Department Code for a listing of customer orders related to that code. Click on the Funding Document Number above to get all the customer orders.

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Customer Orders

Description: Customer Orders	Total Found: 1
Customer ID: 152	Displaying: 1 - 1
Sponsor Department Code: Not Specified	
Funding Document Number: 107209801201524	
Inquiry Date: November 21, 2000 12:44:06	

Customer Order Number	Area	Plant	Sub Plant	Received	Est.	UnBilled	Billed
107209801201524	007003	0A7014	20	12-JAN-98	\$362.39	\$.00	\$362.39



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Customer Order Details

Description: Order Details**Customer ID: 152****Funding Document: 107209801201524****Inquiry Date: November 21, 2000 12:44:10**

Customer Order Number	Product Number	Quantity	Selling Amount
107209801201524	104	1	\$11.40
107209801201524	202	10474	\$240.90
107209801201524	250	6	\$1.26
107209801201524	255	24	\$19.92
107209801201524	256	58	\$10.67
107209801201524	270	8352	\$52.61
107209801201524	271	615	\$5.16
107209801201524	273	650	\$20.47
Totals			\$362.39



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Billing

Customer ID: 152

Inquiry Date: November 21, 2000 12:17:24

Search byBill Number:

-or-

Funding Document Number:

Note: Enter a Bill Number or Funding Document Number and click search.

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Billing Documents

BILLING

Description: Billing Documents
Customer ID: 152
Funding Document: N6808600PT00002
Inquiry Date: November 21, 2000 12:29:05

Total Found: 156
Displaying: 1 - 25

Bill Number	Amount Billed
199910310016	\$119.26
199910310016	\$144.40
199910310016	\$6.25
199910310016	\$9.68
199910310016	\$16.83
199910310016	\$7.63
199910310016	\$13.88
199910310016	\$16.56
199910310016	\$7.63
199910310016	\$7.63
199910310016	\$13.88
199910310016	\$49.79
199910310016	\$207.85
199910310016	\$52.13
199910310016	\$102.00
199910310016	\$91.50
200001310016	\$6.66
200001310016	\$9.15
200001310016	\$5.13
200001310016	\$10.03
200001310016	\$86.00
200001310016	\$201.00
200001310016	\$8.33
200001310016	\$9.15
200001310016	\$123.20

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Billing

Description: Billing Details	Total Found: 16
Customer ID: 152	Displaying: 1 - 16
Bill Number: 199910310016 *	
Total Billed: \$866.90	
Inquiry Date: November 21, 2000 12:29:40	

Funding Document	Customer Order Number	Amount Billed
N6808600PT00002	107200027410000	\$119.26
N6808600PT00002	107200028120139	\$144.40
N6808600PT00002	107200028120140	\$6.25
N6808600PT00002	107200028120141	\$9.68
N6808600PT00002	107200028120142	\$16.83
N6808600PT00002	107200029120174	\$7.63
N6808600PT00002	107200029120175	\$13.88
N6808600PT00002	107200029120176	\$16.56
N6808600PT00002	107200029120177	\$7.63
N6808600PT00002	107200029120178	\$7.63
N6808600PT00002	107200029120179	\$13.88
N6808600PT00002	107200029220204	\$49.79
N6808600PT00002	107200029320246	\$207.85
N6808600PT00002	107200030010067	\$52.13
N6808600PT00002	107200030010068	\$102.00
N6808600PT00002	107200030010069	\$91.50



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Billing

Description: Billing Details	Total Found: 20
Customer ID: 152	Displaying: 1 - 20
Bill Number: 200001310016 ***	
Total Billed: \$1,268.74	
Inquiry Date: November 21, 2000 12:30:15	

Funding Document	Customer Order Number	Amount Billed
N6808600PT00002	107200000420666	\$6.66
N6808600PT00002	107200001020707	\$9.15
N6808600PT00002	107200001020708	\$5.13
N6808600PT00002	107200001020709	\$10.03
N6808600PT00002	107200001120730	\$86.00
N6808600PT00002	107200001210804	\$201.00
N6808600PT00002	107200001310830	\$8.33
N6808600PT00002	107200001310831	\$9.15
N6808600PT00002	107200002020859	\$123.20
N6808600PT00002	107200002020860	\$10.98
N6808600PT00002	107200002020861	\$16.25
N6808600PT00002	107200002020862	\$16.65
N6808600PT00002	107200034110525	\$100.65
N6808600PT00002	107200034210540	\$49.98
N6808600PT00002	107200035420561	\$170.40
N6808600PT00002	107200035420562	\$51.45
N6808600PT00002	107200035420563	\$31.03
N6808600PT00002	107200036310697	\$179.35
N6808600PT00002	107200036310707	\$104.22
N6808600PT00002	107200036310708	\$79.13



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